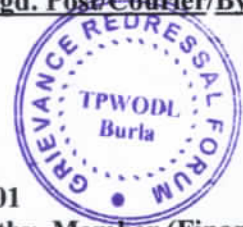


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/SEED/ (Final Order)/ 10 (4)

Date: 30.01.2025

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/48/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Jagat Naren At-Barloi, Hatibari, Po-Basiapara Ps-Jujomura Dist-Sambalpur-768109		4164-3201-0467	8018665463
3	Respondent/s	S.D.O (Elect), Rairakhol			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	24.01.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	24.01.2025			
9	Date of Order	30.01.2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Jagat Naren

For the Respondent - SDO(Electrical), Rairakhol, TPWODL.

GRF Case No- BRL/48/2025

Jagat Naren
At-Barloi, Hatibari, Po-Basiapara
Ps-Jujomura
Dist-Sambalpur
Consumer No-4164-3201-0467

COMPLAINANT

VRS

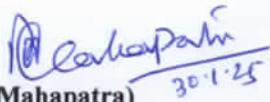
SDO(Electrical), Rairakhol, TPWODL.


OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handling procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.


B. Mahapatra
(Co-opted Member)
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Jagat Naren, At-Barloi, Hatibari, Po-Basiapara, Ps-Jujomura, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Rairakhol, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SEED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

28
CHP
2
BRU/48/25

GRIEVANCE REDRESSAL FORUM,
Qtr. No-SD 6/2, Sourav Vihar, Near NSC College, BURLA-768017.
E-mail: grf.burla@tpwesternodisha.com

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. _____ No.

Dt.

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Name: - Jagat ranjan Cons: - 41642010467
Address: - Barle, Hatibani P.O - Basia Padga
Pin - 768109 P/S - Jwunaga
Dist: - Sambalpur Mob: - 8018665463

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

Hatibani section

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

X କମ୍ପ୍ଲେଣ୍ଟ ଗ୍ରହଣ କରାଯାଇଥିବା ସମ୍ବନ୍ଧରେ ୩୦-୪୦ ଟଙ୍କା
ବେନ ଗ୍ରହଣ କରାଯାଇ ନଥିବାରୁ ଗ୍ରହଣ କରାଯାଇ
ନଥିବାରୁ ଅନୁରୋଧ କରାଯାଉଛି ।

- (4) Relief sought for.

- (5) Any interim relief sought for, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum or any other Court. If so please give details.

- (7) Date of filing complain in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complain no. allotted by the office of ESO/SDO/EE, if any.

Place: - Sambalpur

Date: - 24/01/25

X ସାକ୍ଷୀଙ୍କ ଦସ୍ତଖତ
Signature of the Applicant

Name:- Jagat Narayan Baxloti
C.N:- 4164-3201-0467 CD- 144 (non) 205-18/07/2008
Time

⇒ Meter Change- 6th June' 2024 - New meter - THB 115364-000000
old meter - LH136500 - 6512
(Defective) Time

⇒ Entered on:- 14th Aug' 2024,

⇒ Avg. Consumption per month is = 830/7 months = 118.57 or
119 unit p.m.

⇒ As per Consumer application Consumption is high from
05/2020 to 01/2023 (Billing is actual basis).